

ISLANDER RESORT POLICY

WELCOME to Islander Resort in Lake Havasu City, Arizona! The following Policy has been chosen for your enjoyment of the pleasant atmosphere in the Resort.

CHECK-IN – Check-in time is 2:00pm Arizona time for RV Sites and 3:00pm for Park Model Rentals, unless other arrangements have been made with the front desk.

CHECK-OUT – Check-out time is 1:00pm Arizona time for RV Sites and 11:00am for Park Model Rentals. Depending on reservations for incoming guests, you may be able to pre-arrange a late check out with the front desk. If you have not made late check-out arrangements and do not vacate by the check-out time, you will be charged the equivalent of an additional day's rate. If your failure to vacate your site interferes with the check-in of another guest at that site, you will be charged the additional day rate and a \$100 penalty fee.

QUIET HOURS – 10:00pm to 7:00am. During these hours generators, loud music, loud conversation or any other activity that may disturb other guests is not allowed. Please do not expose your neighbors to excessive or offensive noise at any time.

ALCOHOL/SMOKING – Smoking is not permitted in any building or within 20' of a building entry/exit door per AZ law. Excessive use of alcoholic beverages and consumption by those under age 21 is prohibited. Arizona laws including those prohibiting open alcohol containers and driving under the influence apply to all operators of ALL motorized vehicles within the Resort.

SECURITY – To promote security within the Resort, all guests and visitors are required to display car passes or stickers issued by our front desk. No soliciting is allowed in the Resort.

PROPANE – You may order propane from an outside vendor that meets our insurance requirements. Currently A & B Supply at 928-453-3185 meets our insurance requirements. Delivery and payment arrangements should be made directly with them.

FIREARMS/FIREWORKS/FIRES –No firearms or lethal weapons of any kind are permitted on Resort property. ALL TYPES of FIREWORKS EXPRESSLY PROHIBITED. RV site campfires must be fully contained in approved fire pits/grills and must not be left unattended. Charcoal burners, chimineas, fixed or portable barbeques and other open-flame devices (propane fire tables or pits) shall not be operated on Park Model decks.

VEGETATION & WILDLIFE – Vegetation may not be pruned, cut or removed without written approval from Islander Resort General Manager. Feeding of wildlife including birds prohibited. (Hummingbird Feeders are OK!)

RV AND PARK MODEL SITES...

RV REQUIREMENTS – All RVs must be owner occupied; RVIA approved, self contained, clean, well maintained, and have a 3" sewage hookup. Sewer connections must be sealed and the sewer line bridged to comply with Mohave County health regulations. Tents are prohibited. RVs must be 10 years or "younger" unless specifically approved by management. Pickup campers must remain on the pickup. The use of a water pressure regulator is highly recommended. Reflective material in windows and glass doors is prohibited. RVs on non-park model sites are limited to a width of 8.5' exclusive of slide-outs. Travel trailers are limited to a length of 36', must not have slider doors, or front (hitch side) bay windows. Park Trailers are not permitted with the following exception: Park trailers on RV sites in the Resort as of January 15th, 2007 under a current Site Rental Agreement with the current titled owner may remain on the site under the terms of the agreement but subject to age limitation, maintenance requirements and must be skirted with a properly fitted, Resort approved fabric. Evaporative coolers and window air conditioners are not permitted on RVs or Park Models. Ground mounted A/C units are permitted on Park Model Sites only.

RV SITES –RV sites are approximately 36' x 50' and most accommodate big rigs. All sites offer 20/30/50 amp electrical service, water, and sewer hookup. Cable TV is NOT offered. Telephone and Internet services are available at sites for additional charges. Free Wi-Fi hot spots are located in and near the front office area. RVs must be parked within 50' of the RV site front curb. RVs will be parked perpendicular to the curb with the utility connections side of the RV facing the utility pedestal. You may have a maximum of one (1) RV, and considering space limitations, up to two Hwy vehicles, one boat, 2 PWC and/or one box trailer. Additionally, you may have OHV(s) or golf cart(s). All must fit neatly within the site and not to be parked or stored beyond 50' from the front curb and may not be parked in the street. RV, vehicles, watercraft, etc., on site must be owned, insured and registered in the office by the guest of that space. Proof of ownership may be required. You may be required to park large boats or enclosed trailers off assigned

site. Excess items must not be stored around or under the RV, unless the RV is skirted and the items are out of sight. Sites should be kept clean and neat. Picnic tables are provided. Please do NOT place BBQs directly on the tables. Clotheslines are prohibited. Signs or advertising, including "For Sale" signs, are limited to 11" X 14" in size and may be placed on RVs only. Signs are not permitted on any other personal property.

RV and OTHER VEHICLE WASHING— Washing may be done by guest/vehicle owner in times other than Quiet Hours. Please limit the use of our water resources. Vendors hired for such cleaning must be on an approved list available at the front desk. Vendor cleaning hours are limited to business hours Mon-Fri and excluding any holidays or special events periods. Approved vendors may clean RVs or Park Models which have occupancy in the Resort for one month or more. RVs on site less than 1 month and all other vehicles and boats must be removed from the Resort for hired washing services.

TRASH – Please use plastic garbage bags with ties to minimize odors and insects. Trash must be removed from the site and taken to the compactor labeled with the word "REFUSE" located near the Resort entrance. Use the door on the side of the compactor for dumping trash. We do not provide disposal receptacles for oversized or hazardous items, please see front desk for proper disposal options. Littering of any kind, including cigarette butts and pet waste, on the Resort premises will not be tolerated. Due to wind, weather, birds, insects and animals, **OUTDOOR TRASH CONTAINERS ARE NOT PERMITTED!**

IMPROVEMENTS –All plans for improvements or additions to a rented site and or a park model such as (but not limited to) concrete, semi-permanent awnings, canopies, screening, exterior modifications of any kind, landscaping, etc., must be submitted to General Manager for approval prior to starting the work. Drawings are required and must indicate dimensions and locations as well as materials, if applicable. All improvements, including landscaping and concrete, shall at once become part of the realty and belong to the Islander RV Resort if the Resort so desires. If not, improvements shall be removed upon departure at the renter's expense and the site returned to its natural state. Building trade must be done by Arizona licensed and insured contractors. Guidelines and required application for installation of canopies on RV and Park model sites can be found at IslanderResort.com.

OCCUPANCY – No more than six (6) persons inclusive of visitors will be registered per site. No one may sleep outdoors or in vehicles or boats. All persons staying on a site must be registered by name with the front desk and a fee paid if applicable. The use of an RV or Park Model site and the RV or Park Model thereon is intended for recreational purposes and may not be used for residential or commercial purposes and may not be subleased. Use of your RV or park Model, by other than you, the owner, must be approved by the Resort General Manager. Rents and Site Rental Agreements are not transferable and do not accompany the sale of RVs or Park Models. Any activity that signifies residency, such as but not limited to, working in town, enrolling in local schools or year-round occupancy will result in the termination of your stay. For further clarification of uses, please see the Resort General Manager.

CHILDREN – Children should have adult supervision. Parents are fully liable and responsible for the acts and conduct of their children. The Resort has an 11:30pm curfew for anyone less than 18 years of age. After 11:30pm persons under 18 years of age must return to their site unless accompanied by their parents. Our policy regarding children varies by season as follows:

NOVEMBER 1 – MARCH 31 – During this time, the Resort maintains an adult atmosphere. Children are always welcome, however their use of facilities may be somewhat limited due to planned adult activities.

APRIL 1 – OCTOBER 31 – Families and children welcome! There are occasional planned activities for families and children. See our Calendar and newsletters.

ON WHEELS...The speed limit within the Resort is 10 mph. The following three types of motorized vehicles may be used within the Resort as transportation only when properly registered with the front desk. No joy riding. All operators of motorized vehicles must be at least 16 years of age and possess a valid driver license. Drivers 18 yrs or younger must provide the front desk with a copy of their driver license. All Motor Vehicles must be in good operating condition and carry liability insurance.

AUTOMOBILES –Defined as Autos or Trucks with full size license plates for road and Hwy use. Maximum of two HWY vehicles on your site at any time. If overnight Resort parking is utilized, charges will apply. Major repairing of any vehicle, changing of oil, flushing of radiators, or cleaning engines or parts may not be done in the Resort. Please keep vehicle noise at a minimum during quiet hours. Unauthorized vehicles, and or vehicles parked in unauthorized areas are subject to towing and/or impound at the owner's expense. ALL vehicles require an appropriate sticker or pass issued by the front desk.

GOLF CARTS, OHVs, ATVs, – This class of vehicle differs from the Automobile class in that they either do not have a license plate for the road, or they have a limited “MC” or “RV” (small) license plate for Non-Hwy use. Hereafter, this class is referred to as “OHVs”. OHVs must have head and taillights if operated after dark. Use of gasoline-powered OHVs, including gas powered golf carts, is prohibited after 10:00pm. OHVs are prohibited from driving on the beach path (from the boat dock area east to the launch ramp) at all times, however, gas powered golf cars are permitted on the beach path. Modified OHVs that increase noise or compromise safety are not permitted. Liability insurance on OHVs is required. If your stay is longer than one month, your site number must be on the OHV in number stickers or graphics at least 2” in height and CLEARLY VISIBLE on both driver and passenger sides. If your stay is less one month or less, a sticker will be issued by the front desk to be placed in a clearly visible location on the DRIVER side of the OHV.

TOY MOTORIZED VEHICLES - Including but not limited to: motor powered scooters, bikes, skateboards, cycles, go-carts and any other motor powered transportation device not licensed for the road. Operators of electric Toy Motorized Vehicles must hold a valid driver’s license, follow manufacturer’s safety guidelines, and adhere to the speed limit. Electric Toy Motorized Vehicles may be ridden after dark if properly factory equipped with factory head and tail lights. Gasoline powered Toy Vehicles are prohibited.

BOARDS BIKES, BLADES, AND SCOOTERS – Non-motorized wheeled devices are permitted only during daylight hours. Bicycles may be ridden after dark if properly equipped with a head light and tail reflector. None of these may be used on sidewalks, pool area, or inside buildings.

FACILITIES...

Management reserves the right to control the use of all Resort facilities as to hours, purpose and conduct. Management must approve scheduling of events. We pride ourselves on very clean facilities. Please let us know if any of the facilities require attention.

SWIMMING POOLS AND JACUZZIS –The rules posted in the pool area are for your safety and must be observed. No glass containers permitted. A responsible adult must accompany children under 14 years of age. Children must be 14 years of age to enter spa. There is no lifeguard on duty.

REST ROOMS, SHOWERS AND LAUNDRY ROOMS MAIL ROOM– Open 7:00am to 10:00pm. RECREATION HALL, CRAFTS ROOM, ACTIVITIES OFFICE, CLUBHOUSE, and WOODSHOP – Open for scheduled activities. BILLIARDS ROOM – Adults only, 18 yrs. or older, no exceptions. SHUFFLEBOARD, PICKLEBALL AND BOCCE BALL COURTS may require scheduling during peak times. Game equipment may be checked out at the gate house. OFFICE AND STORE—See posted hours.

Activities and Special Events are for Islander guests only unless otherwise announced. See the marquee at the Recreation Hall or the web page for updated activity and special event schedules. Name tags are available at the office for a nominal fee. We encourage wearing them as they make getting to know one another much easier and promote a friendlier atmosphere.

WATER BASED FACILITIES...

DOCKS – Dock spaces are assigned by our office. The docks are for the use of our guests. Any boats utilizing dock spaces without making arrangements with the office will be impounded or towed.

LAUNCH RAMP – Hours 7:00am to 10:00pm. Launch vehicles and watercraft must be registered in the Resort office.

BOAT MOORAGE – Guests may moor their boat to one of the designated mooring posts along the shoreline on a “space available” basis. A mooring post may be claimed by placing a paper claim on the post indicating your site number and the day(s) you wish to use the post. Your boat must be in the water to claim a post and your claim must be removed when your boat is out of the water and/or when you are not here at the Resort. You may claim and use only one mooring post at any given time. Use of carpeting, metal stakes, tying to trees, signs or light poles is prohibited along the shoreline.

BOAT TRAFFIC – Be considerate. Failure to comply with “No Wake” areas will result in the termination of your stay. Unsafe operation of watercraft will be reported to authorities.

VISITOR POLICY...

Registered Guests of the Resort must make arrangements with the front desk for expected visitors. Please keep in mind there is a limit of 6 persons registered to a site at any time, inclusive of visitors. Park Model Rentals have specific occupancy limits. Refer to Park Model Rental Contract.

Arrangements for visitors can be made in person or by calling the office at 928-680-2000. All Visitor passes must be returned to the gate upon your visitor's departure or charges will be applied. All Guests entertaining visitors at the resort shall be responsible for their conduct while on the Resort premises and shall be responsible for damages or incidents incurred by the visitors. Any guest not adhering to this visitor policy will lose all visitor privileges within the Resort. All passes will be issued at the Resort's discretion. The 10mph speed limit and other policies in the Islander Resort Policy apply to visitors.

WHO IS A REGISTERED GUEST? The named adults listed on a Reservation Confirmation or Site Rental Agreement and their household minor children (under age 18, or under age 22 for college students.)

WHO IS A VISITOR? Adult children, grandchildren, other relatives and friends require registration as visitors. If visitors of yours are found to be unregistered on your site or in the resort, fees will be applied to your account of double the regular visitor fees, and can be grounds for termination of your rental agreement.

VISITORS MAY NOT BRING WATERCRAFT, PETS, OHV's, ATV's, OR GOLF CARTS

4 HOUR VISITOR Passes are intended for visitors staying 4 hours or less per day, and who will NOT be utilizing Resort facilities. The 4-hour visitor passes are available between the hours of 7am and 10pm. There is no charge. If your visitors intend to go out on your boat with you or utilize any Resort facilities, such as beaches, pools, showers, planned activities, etc, Day-Use or Overnight registration is required and charges apply. 4-Hour passes are not available during holiday/event periods of Balloon Festival, Desert Storm, Memorial Day, 4th of July and Labor Day.

Winter Season - November 1st to March 31st – It is not necessary to pre-register your visitors for 4-Hour passes. 4-Hour Passes are issued by the gate staff at the discretion of the Resort.

Summer Season - April 1st to October 31st – It is necessary to pre-register ALL visitors. Unregistered visitors will be turned away at the gate.

DAY- USE or OVERNIGHT Passes- If your visitors will be staying for longer than 4 hours per day, and/or wish to use Resort facilities, pre-registration for a Day use or Overnight pass is required. If your visitor(s) will be coming and going often during the day or for several days, and you want to avoid having them register at the gate each time, you may choose to register them as Day visitors, and they will be issued a car sticker. The pass or sticker will be at the gate house upon the arrival of your visitor. Day-Use or Overnight Visitor passes/stickers can be issued for one or multiple days at a cost of \$6 per adult (\$4 children)* per day. A Day-Use or overnight pass/sticker is required if your visitors intend to go out on your boat with you, or use the resort facilities, such as beaches, pools, showers or planned activities, etc.

Note: Guests renting park models may or may not be permitted to have overnight and/or full day visitors. See the occupancy section of the Park Model Rental Confirmation/Contract or contact the Islander front desk.

PARKING- Please keep in mind that there is no parking in the street. There are a limited number of overnight Resort parking spaces available along the exit of the Resort. Charges apply at \$5 per night if overnight Resort parking is utilized. All other parking areas are Day Use only. Towing Policies are posted.

***PARK MODEL OWNERS AND MONTH-TO-MONTH GUESTS** - All visitors require registration, however, the per person fees for Day-Use visitors and Overnight visitors are waived for park model owners and those renting RV sites on a Month-to-Month basis with two exceptions. Charges apply for all visitors during the event/ holiday periods of Balloon Festival, Desert Storm, Memorial Day, 4th of July, and Labor Day. Charges also apply, and management approval is required, if you wish to register visitors to stay while you are not present in the Resort. Charges for the use of overnight Resort Parking (along the exit) will apply.

PET POLICY / AGREEMENT

1. You may have up to two pets in the Resort. Pit Bulls, American Staffordshire Terriers, Rottweilers, wolf hybrids, any mixes thereof and any dogs exhibiting aggressive behavior are not permitted in the Resort. Please be aware that any visitors you may have may not bring their pets.
2. Pets are not permitted in the Park Model Rentals.
3. Your Pet must be on a leashes at all times, however, well behaved pets may be off the leash for supervised play on the shoreline (other than the designated swim beach).
4. Pets are not permitted inside buildings or in the pool area.
5. The Pet Run in the north central area of the resort is the ONLY designated place for your pet to relieve itself. Solid waste must be picked up and disposed of. We do understand that accidents may happen in other areas, and if so, the waste must be picked up immediately.
6. Please keep pets off of landscaped areas and your neighbor's sites.
7. Your pets should not be left outside unattended at any time. Barking must be controlled to avoid disturbing others at all times. Please keep your pet inside your RV after 10pm.

Pet Breed _____ Pet Name _____ (We like to get to know them!)

Pet Breed _____ Pet Name _____

I/we hereby agree to abide by the policy set forth and understand that failure to do so may result in my/our leaving the Resort.

Signature of Pet Owner(s)

LIABILITY – Guests agree to release and forever discharge the Islander RV Resort LLC, DBA Islander Resort, it's insurance carriers, agents, servants, successors and assigns, herein after the "Released Party", from any claims, demands, actions, causes of action and liability whatsoever, in any manner arising or to arise out of, said Released Party's decision to provide facilities and services to guests. Guests acknowledge that the Released Party in no way can guarantee that acts of vandalism, theft, fire or other damage will not occur. Further, guests agree to specifically indemnify and hold harmless the Released Party for any and all injuries and personal property damage that arise at the Resort even though same may have resulted from the comparative, joint, concurring or contributory act, omission, fault or negligence, whether passive or active, of the Resort or any agents thereof.

Refer to additional terms regarding your stay on your reservation form or Site Rental Agreement. The Resort management reserves the right to amend, revise and add to the Resort Policy at any time.

FAILURE TO COMPLY WITH ANY ONE OR MORE OF THESE POLICIES INCLUDING BUT NOT LIMITED TO THE VISITOR AND PET POLICES MAY RESULT IN YOUR LEAVING THE RESORT WITH NO REFUND AND FUTURE RESERVATIONS BEING CANCELLED.

Islander RV Resort LLC
DBA Islander Resort
751 Beachcomber Blvd.
Lake Havasu City, AZ 86403-0975
(928) 680-2000

Revised February 4, 2016

This Resort Policy consisting of a total of 6 pages is received and accepted by:

Printed Name(s) _____ Signature(s) _____

Date _____